

IMPORTANT NOTICE DATED: 31/10/2018
NOTICE OF AMENDMENTS TO CIMB CLICKS TERMS AND CONDITIONS

We wish to inform you that CIMB Clicks Terms and Conditions have been varied, amended and new clauses incorporated as set out in the below table and shall take effect and be binding with effect from 21/11/2018.

A tabulation of the revised clauses are as follows:

CIMB Clicks Terms and Conditions

- Amendments on Clause General, 12.2 and 14.1
- Addition of Clause 20.2.10

Clause	Existing Clause	Revised/New Clause
General	Customer Resolution Unit Level 19, Menara Bumiputra-Commerce, No 11, Jalan Raja Laut 50350 Kuala Lumpur Tel: +603 6204 7788 Fax: +603 2691 3248 Email: callcentre@cimb.com	Customer Resolution Unit (CRU) P.O. Box 10338 GPO Kuala Lumpur 50710 Wilayah Persekutuan Tel: +603 6204 7788 Fax: +603 2691 3248 Email: cru@cimb.com
12.2	Disclosure to Group Companies shall be for facilitating the operations, businesses, cross-selling and other purposes of CIMB Bank, CIMB Islamic Bank and/ or the Group Companies provided always that disclosure for cross selling purposes shall not be affected if such disclosure is objected by you by contacting CIMB Bank or CIMB Islamic Bank at the following telephone number or address (which may be changed by CIMB Bank from time to time by notice to you): 19th Floor, Menara Bumiputra-Commerce, 11 Jalan Raja Laut, 50350 Kuala Lumpur, Tel: +603 6204 7788.	Disclosure to Group Companies shall be for facilitating the operations, businesses, cross-selling and other purposes of CIMB Bank, CIMB Islamic Bank and/ or the Group Companies provided always that disclosure for cross selling purposes shall not be affected if such disclosure is objected by you by contacting CIMB Bank or CIMB Islamic Bank at the following telephone number or address (which may be changed by CIMB Bank from time to time by notice to you): Customer Resolution Unit (CRU), P.O. Box 10338, GPO Kuala Lumpur 50710 Wilayah Persekutuan, Tel: +603 6204 7788.
14.1	Customer Resolution Unit Level 19, Menara Bumiputra-Commerce, No 11, Jalan Raja Laut 50350 Kuala Lumpur Tel: +603 6204 7788 Fax: +603 2691 3248 Email: callcentre@cimb.com	Customer Resolution Unit (CRU) P.O. Box 10338 GPO Kuala Lumpur 50710 Wilayah Persekutuan Tel: +603 6204 7788 Fax: +603 2691 3248 Email: cru@cimb.com
20.2.10	Nil	If, in CIMB Bank's or CIMB Islamic Bank's opinion, it is required to ensure or maintain the security of CIMB Clicks and its users.

The revised version of the CIMB Clicks Terms and Conditions can be found on our website at:
 CIMB Clicks Revised T&C: [English](#) | Bahasa Malaysia

For further clarification, you may contact our Consumer Contact Centre at **+603 6204 7788**.

The Management
CIMB Bank Berhad